From:	Butler, David
Sent:	Monday, September 22, 2014 9:40 AM
To:	'Hayden, Joe'
Cc:	'jack.pringle@arlaw.com'; 'joehayden@allstate.com'; Bateman, Andrew; Hammonds, Lessie; 'resolution@vonagebusiness.com'; 'bettye.j.willis@windstream.com'
Subject:	RE: Standing Hearing Officer Directive - Extension Response Time to Complaint - DN 2014-340-C.doc

OK. Thanks, Mr. Hayden. If you do want to close the case and withdraw the complaint at some point, please do let us know, and please send copies of your e-mail to all parties as shown above.
Thanks,
David Butler
Standing Hearing Officer

From: Hayden, Joe [mailto:JOSEPHHAYDEN@ALLSTATE.COM]
Sent: Monday, September 22, 2014 9:28 AM
To: Butler, David
Subject: RE: Standing Hearing Officer Directive - Extension Response Time to Complaint - DN 2014-340-C.doc

Mr. Butler,

Good Morning! I'm back in the saddle. Thanks for following up on this.

I did have a phone call from Vicki Olsen with Windstream last Tuesday. She was going to follow up to ensure my refund was mailed out by week's end. Hopefully, I will get that check in the mail this week and we can close this case.

Have a good day.

Regards,

Joe Hayden, CLU, ChFC
Agency Owner
Joe Hayden Agency

Allstate Insurance Company
26A Orchard Park Drive
Greenville, SC 29615
Bus: 864-233-9701
Fax: 864-233-9703
Email: JoeHayden@allstate.com

From: Butler, David [David.Butler@psc.sc.gov]
Sent: Thursday, September 18, 2014 12:08 PM
To: jack.pringle@arlaw.com; Hayden, Joe; Bateman, Andrew; Hammonds, Lessie; resolution@vonagebusiness.com; bettye.j.willis@windstream.com; PSC_Clerk's Office Distribution Group; PSC_Directive-Order-Hearing-Distribution-List
Subject: Standing Hearing Officer Directive - Extension Response Time to Complaint - DN 2014-340-C.doc

To the parties:

1

Attached, please find my Standing Hearing Officer's Directive granting Windstream a 30 day extension to respond to the Complaint in this matter.
Regards,
David Butler
Standing Hearing Officer
Public Service Commission of South Carolina